

App Manual

Preparing for Your First Ride

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- Pair Your Bike

App Features

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- How to Lock Your Bike
- Riding Mode
- Fingerprint Registration
- Theft Alert
- Light Sensing Headlight

Preparing for Your First Ride

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Download the Velotric app

Download the Velotric app from the App Store (iOS devices) or Google Play (Android devices).

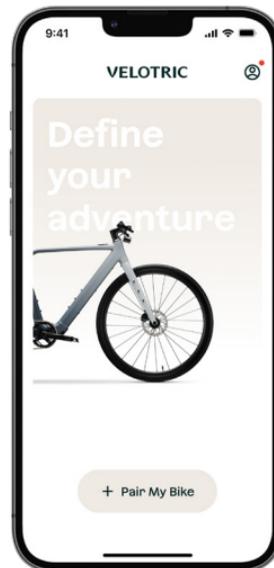
Register Your Account

Once you've installed the app, you'll need to create an account with your email address. A 6-digit verification number will be sent to your email. Input this 6-digit number into the Velotric app.

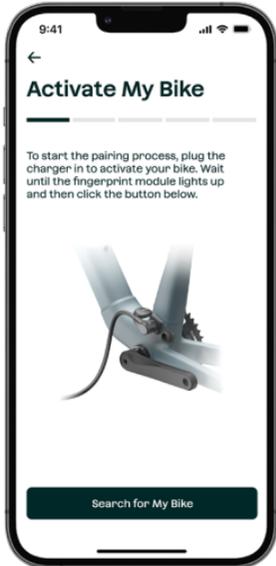
After verifying your email address and setting a password, you can log in to your account and pair the bike to your device.

Preparing for Your First Ride

Pair Your Bike



1. Tap **Pair My Bike** on the app.
2. Plug the charger into your bike until the control panel lights up (this might take a moment).



3. Turn on Bluetooth on your device. Tap **Search for My Bike** to begin pairing. We recommend keeping your bike within 3 feet (~1 meter) of your device during this process.



4. The app will display nearby bikes.
 5. Select the bike you want to pair. If you see multiple bikes, you can ensure you are selecting the correct bike by verifying the frame number.
- ▲ **NOTE** Your bike's frame number is on a sticker located on the bottom of your downtube. If your bike has been paired to another device or account, it will display a "Paired" status. You can unpair the bike from the previous device by logging into your account. You'll need to unpair the bike before you can pair it with a new device.

If you come across any issues with pairing contact us at help@velotricbike.com for assistance.

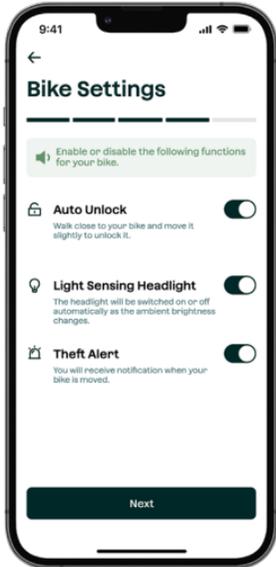


6. Input the 6-digit Bluetooth PIN Code that's on the hang tag which comes with the bike.

If you don't have the hang tag with you, the PIN Code is also on a sticker on the bottom of the downtube of your bike frame.



7. Tap **Add Fingerprint** to register your fingerprint (see "Fingerprint Registration" for more details) or tap **Skip** to register it later in **Bike Settings**.



8. You'll be directed to the **Bike Settings** screen where you can toggle the following features on or off.
- Auto Unlock
 - Light Sensing Headlight
 - Theft Alert

Tap **Next** to continue.



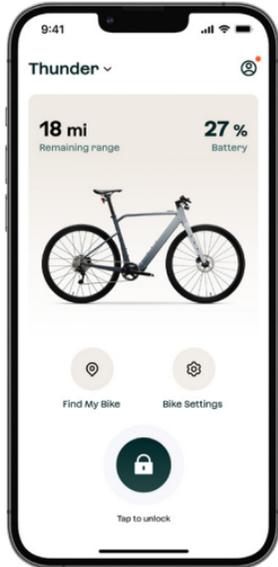
9. The last step is to give your bike a name and tap **Finish**.

Congratulations on pairing your new Velotric e-bike! We hope you'll enjoy your future rides!)

How to Unlock Your Bike

App Features

IMPORTANT: All of the following references to "lock" and "unlock" refer to how to lock or unlock your bike's **pedal assist function only**. You will still need a bike lock to secure your bike.

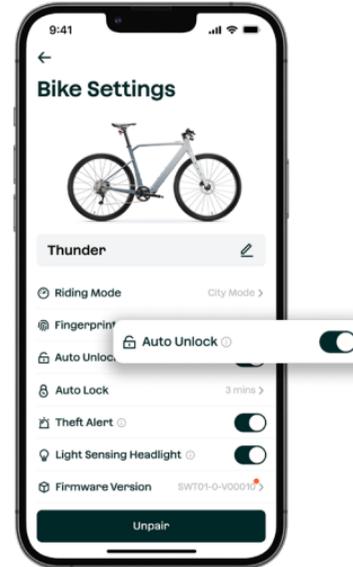


App Unlock

App Unlock unlocks your bike via Bluetooth. Turn on Bluetooth on your device, and press the **Tap to Unlock** button on your home screen to unlock your bike.

How to Unlock Your Bike

App Features



Auto Unlock

Auto Unlock allows you to unlock your bike lock without pulling out your phone. Ensure that your device's Bluetooth is turned on. Go to **Bike Settings** and tap the toggle for **Auto Unlock**.

To unlock your bike with Auto Unlock, have your phone with you (Bluetooth on) and move your bike. A small motion should do.

Once you lock your bike, there is a one minute cooldown before "Auto Unlock" will activate again. This is so that you don't accidentally unlock your bike.

How to Unlock Your Bike

App Features



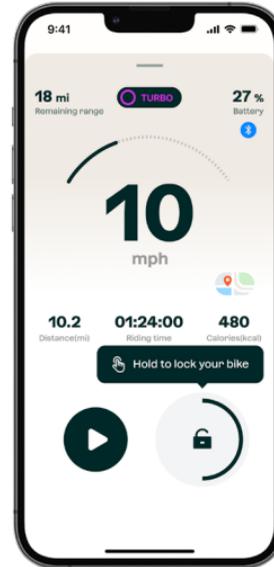
Fingerprint Unlock

Fingerprint Unlock allows you to unlock your bike without a phone. Just make sure your fingerprint is registered to use the feature properly (see 'Fingerprint Registration' section below).

Press your finger on the control panel to unlock it. The control panel will light up when the bike is successfully unlocked.

App Features

How to Lock Your Bike

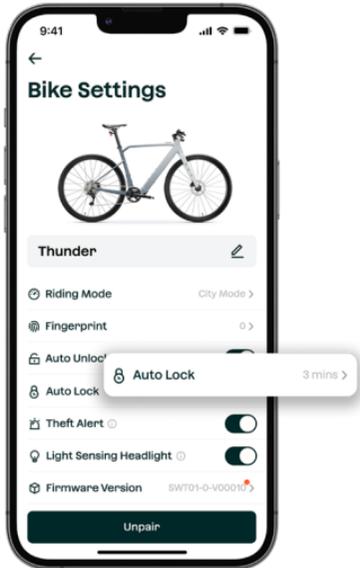


App Lock

You can lock your bike via the app by simply holding down the Lock button on the home screen. Ensure that your device's Bluetooth is turned on.

How to Lock Your Bike

App Features



Auto Lock

Your bike will automatically lock itself after sitting idle for a few minutes.

You can schedule Auto Lock to start three, five, ten or thirty minutes after you stop pedaling.

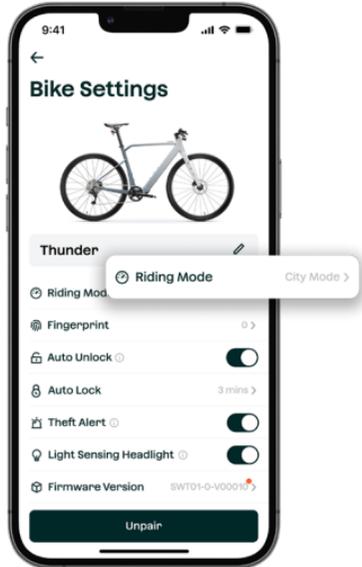
App Features

How to Lock Your Bike



Button Lock

To manually lock your bike, hold the Light button on your remote for 3 seconds, then release. The light on the control panel should turn off, indicating the bike is locked.



We provide three Riding Modes for your bike: City Mode, Adventure Mode and MAX Mode.

Each mode will affect how much effort is needed in order to reach the top speed of 20mph. By default we recommend City Mode as it strikes the balance between pedaling effort and electric assist. It is also the most battery-efficient mode.

To change your Riding Mode, tap **Riding Mode** in **Bike Settings**.



Then select the **Riding Mode** you want to use. Your bike will stay in the selected **Riding Mode** until you change it.



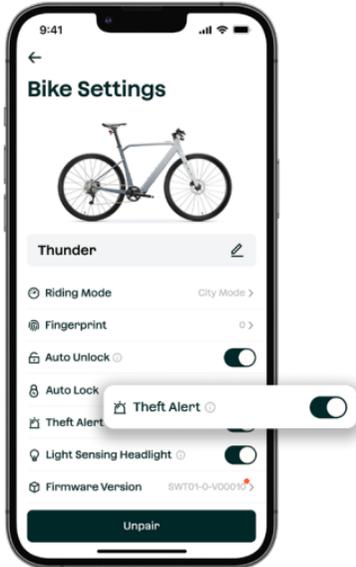
To register your fingerprint, follow these steps:

1. Go to **Bike Settings** > Tap **Add Fingerprint**
2. The control panel on your bike will flash white twice, indicating it's ready to register your fingerprint.
3. Press your fingerprint to the control panel. The control panel should flash white.

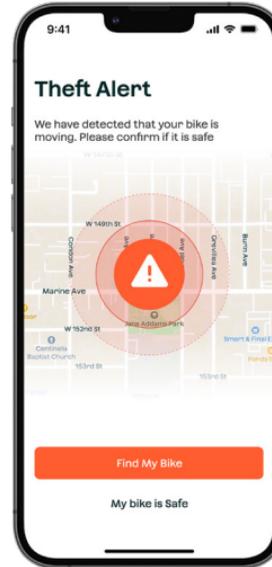
If the control panel fails to successfully register your fingerprint, it'll flash red. Simply wipe your finger and try again.



4. You'll need to scan your fingerprint successfully eight times in order to register your fingerprint.
5. The control panel will flash once when the registration is successful and you'll see your fingerprint on the app. Feel free to give it a name!



To turn on the Theft Alert feature, go to **Bike Settings** and tap the toggle for **Theft Alert**. Ensure that your phone's Bluetooth is turned on.



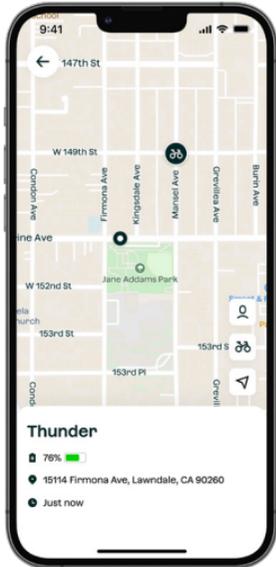
If your bike is moved while it's locked and **NOT** connected to your phone via Bluetooth, it'll activate Theft Alert.

You'll receive a notification from the app (you must grant the app permission to send you notifications) and the app will ask you to confirm if your bike is safe or to **Find My Bike**.

Tapping **Find My Bike** will send the GPS signal from your bike to your app.

Theft Alert

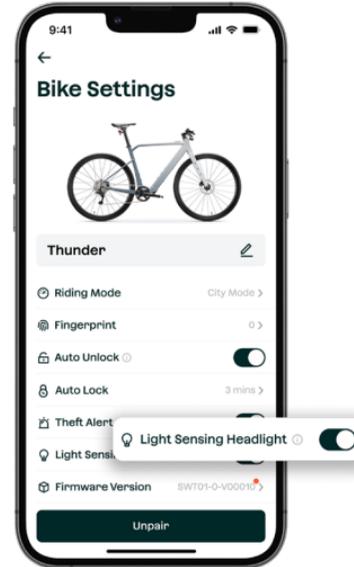
App Features



Please note that if the bike is indoors or in an area with many buildings, the signal may be less precise.

Light Sensing Headlight

App Features



To turn on the ambient light sensor on your headlight, go to **Bike Settings** and tap the toggle for **Light Sensing Headlight**.

With the Light Sensing Headlight feature turned on, your bike's headlight will automatically turn on when it detects the surrounding area is dark enough. It will also turn the headlight off if it believes your surroundings are bright enough.

▲ NOTE If you manually turn on or off the headlight via the handlebar remote, Light Sensing Headlight will no longer automatically activate or deactivate the headlight until the next time you power on the bike. This is so that the ambient light sensor does not override your preferences.

Contact

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Hours: Monday-Friday, 7AM-6PM PST

