# **App Manual**

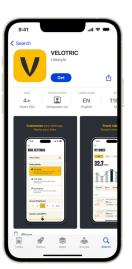
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#### **Download the Velotric App and Create an Account**

Before pairing your eBike with the Velotric App, you need to create an account.

- Search "Velotric" in the App store or Google play to download the Velotric App. Once you download it successfully, open the app and you will see a login interface.
- Tap "Create an Account", follow the instructions to enter your email address, and set a password to create a new account.





## Pair your eBike with the Velotric App

After you create an account successfully on the Velotric App, you can start to pair your eBike.

- Turn on the display, and long press the "M" button for 2 seconds to enter MENU. Select "Connect to App" and single-press the "M" button. You will then see the QR code.
- 2. Tap "Pair My Bike" on the Velotric App. And select the bike model.





# Pair your eBike with the Velotric App

## **Customize your eBike**

- 3. Scan the QR code on the display to pair your eBike.
- Name your eBike. Now you can customize your eBike on the Velotric App.

You can see the homepage of your eBike, containing battery level, odometer, and eBike picture. You can also set up your eBike via tapping "Bike Settings" and track your ride via tapping "Start Riding".







Tap "Start Riding" to track your ride. Please make sure your eBike is powered on and connected to your device. You will see your location on the map and dashboard. If you want to record your route, please grant location permissions to your device. The real-time speed, battery level, power bar, riding mode, assist level, and phone connection status will be displayed on the dashboard.

You can also swipe up the dashboard to check more riding data. Default settings for trip time and distance can be found. Swipe left to switch to check average speed, maximum speed, calorie, and CO2 saved.

Tap "Pause" to pause the recording. Tap "Resume" to continue recording or long press "Hold to Stop" for 3 seconds to stop tracking. Your ride will be saved to your account.

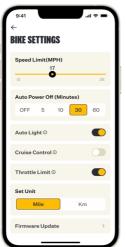


Tap "Bike Settings" to enter the bike settings page.

On this page, you can:

- View your eBike name and edit it as you like.
- Switch riding modes among Eco Mode, Trail Mode, and Boost Mode.
- Adjust screen brightness on your display, 1 being the least bright and 5 being the most bright. "Auto" means the screen brightness will be adjusted to ambient brightness.





- Adjust the speed limit to your eBike, ranging from 12 mph to 28 mph.

- Adjust auto power-off time, which means how soon your eBike will be powered off automatically if left inactive for a certain period.

- Turn on/off Auto light. If it is ON, the front and rear lights will be turned on/off automatically as the ambient brightness changes.

- Turn on/off Cruise Control function.
- Turn on/off Throttle Limited.
- Switch between Mile and Km. This will be shown on your eBike display.
- Update the latest firmware of your eBike.
- Unpair your eBike from your account via tapping "Unpair" at the bottom of bike setting page.

Note Cruise control function only works on the Discover 2 model.

Tapping "Me" in the upper right corner of homepage, which contains your email address, ride history, account management, unit setting of app,data synchronization, app version management, about velotric and help section.



Tap"My Rides" to enter "My Rides" page to check ride history and statistics. In ride statistics, you can see the trip distance, trip time, average speed, calories and CO2 saved in accordance with "Day", "Week", "Month" and "Year". Swipe left or right the column to check more riding data.

In ride history, you can see every single ride record. Tap it to see the ride details, including your eBike picture, route, starting time, trip distance, trip time, average speed, max speed, calories and CO2 saved.





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Tap "Share" to share your ride to other third party app. There are two types of pictures you can share:

- Share the route: the route, trip distance, CO2 saved, trip time and calories.
- Share your picture: upload the picture from your phone gallery or take a photo as the background.





My Rides

The Settings consists of five sections:

- Account: change password and email address of your account and delete your account. Once you delete your account, all of the information related to this account will be unrecovered.
- **Unit:** You can switch the unit between kilometer and mile. Once you change the unit, the unit displayed on the app will be changed.
- Data Synchronization: You can synchronize your riding data with Apple Health.
- App Version: You can check the latest version of the app. Once the new version is released, the red dot will be displayed on the screen. Tap it to App store or Google play to update.
- About Velotric: You can check the "Term of Use" and "Privacy Policy" of the app.
- **Help:** There are three parts in this section, including FAQ, Feedback and Part replacement.
- FAQ: you can find a solution if you have any issue in FAQ.
- Feedback: submit feedback if you have any advice or suggestion.
- Part replacement: you need to implement part replacement if the IOT module doesn't work and it needs to be replaced with a new IOT module.

## Synchronize Your Riding Data with Apple Health®

- Tapping "Me" in the upper right corner of homepage to enter app settings.
  Tap "Data Synchronization" to enter the synchronization settings and synchronize your riding data with Apple Health®
- On the Data Synchronization page, you can choose the health platform you want to sync with. Currently, Velotric supports Apple Health®. In the future, it will also support Health Connect and Strava.

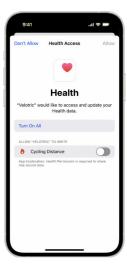




#### Synchronize Your Riding Data with Apple Health®

- 3. On the synchronization page, the current connection status with Apple Health®, Synchronize Notes, and a connect button are displayed. You can tap the Connect button at the bottom to allow data synchronization with Apple Health.
- Next, a prompt will appear to grant permission for writing health data. Please tap "Turn On All" to allow Velotric to sync Cycling Distance with Apple Health and then tap "Allow" in the top right corner.





# **Synchronize Your Riding Data with Apple Health®**

 After granting permission, riding data will be synchronized to Apple Health during your next ride. The automatic synchronization button is enabled by default; you can choose to disable it and manually synchronize data on the ride detail page.



#### **VELOTRIC**

#### Contact

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