Find My™–enabled Go 1 & Packer 1 Manual

Works with Apple Find My

Once you have successfully added the ebike as one of your Find My items, you'll be able to locate it on Find My map, play a sound nearby, and enable Lost Mode.

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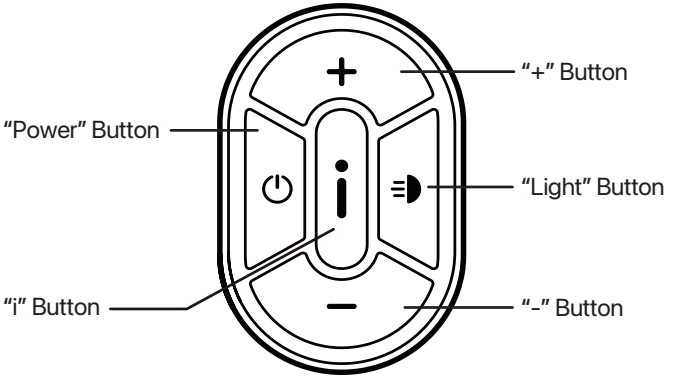
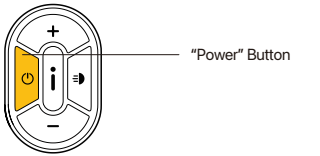
Remote



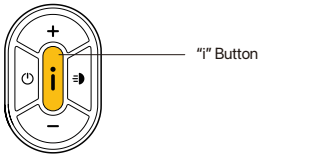
How to Connect My Ebike

You can pair the Velotric ebike with the Find My app on your iOS® device in a few simple steps:

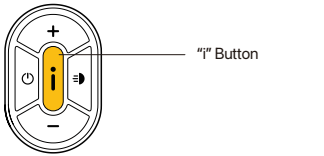
1. Press and hold the "Power" button on the Remote for 3 seconds to power the ebike on.



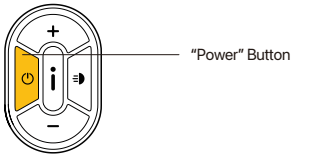
2. Press and hold the “i” button on the Remote to enter the general setting menu.



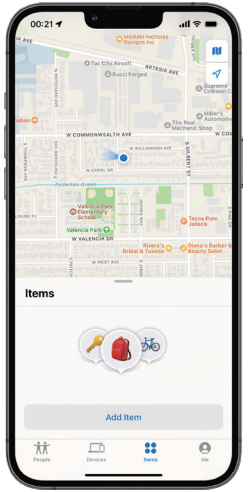
3. Press the “i” button on the Remote 5 times to enter the “AF 0”.



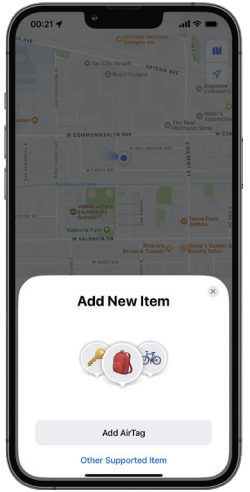
4. Press and hold the “Power” button on the Remote for 10 seconds to enter the "AF 1". Now, the ebike is ready to pair.



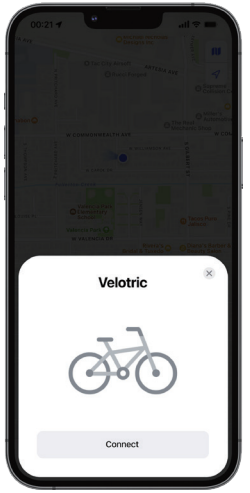
5. Open the Find My app on your iOS® device. Under **Items** section, tap **Add Item**.



6. Tap **Other Supported Item**.



7. Tap **Connect** once your phone has discovered the ebike. Follow the instructions in the app to finish the connecting process.

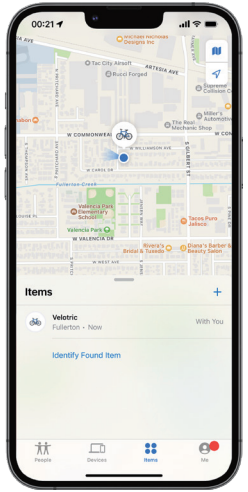


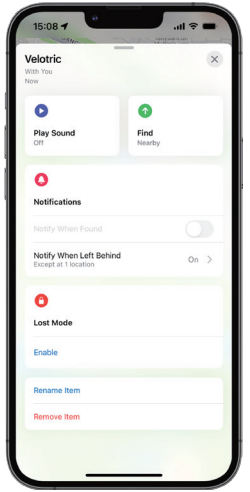
⚠ **NOTE** Pair the Velotric ebike with the Find My app within 5 minutes.

How to Enable Lost Mode

If the ebike goes missing, enable Lost Mode to locate the ebike by following steps:

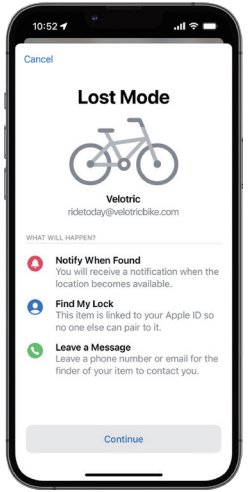
1. Select the ebike from the Items list.
2. Tap **Enable** under Lost Mode.

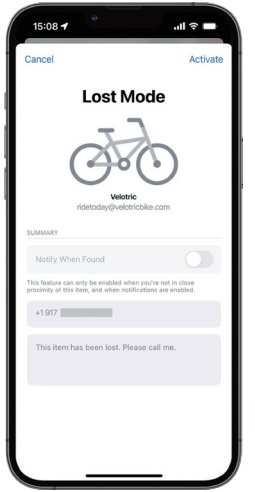




3. Read WHAT WILL HAPPEN? and tap **Continue**.
4. Enter your phone number or email address, and tap **Activate** to turn on Lost Mode.

⚠ **NOTE** If the ebike is locatable, other iOS users can help identify the ebike by tapping **Identify Found Item** on their Find My app.

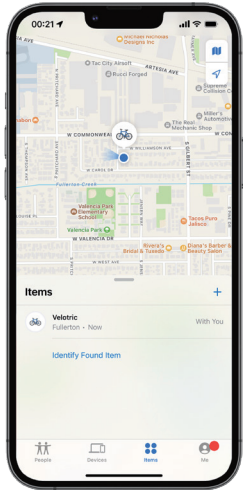


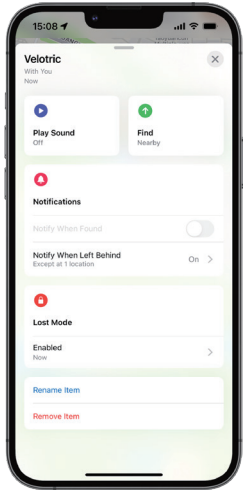


How to Disable Lost Mode

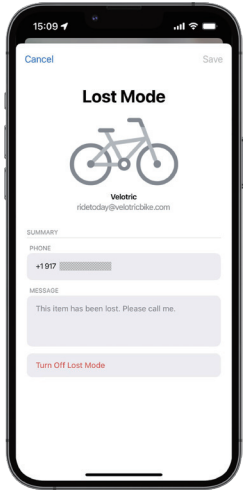
You can disable Lost Mode when the ebike is found in a few simple steps:

1. Select the ebike from the Items list.
2. Tap **Enabled** under Lost Mode.





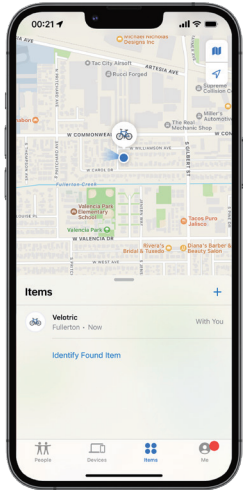
3. Tap **Turn Off Lost Mode**. You have now disabled Lost Mode.

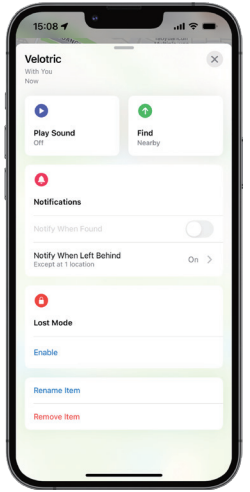


How to Remove My Ebike

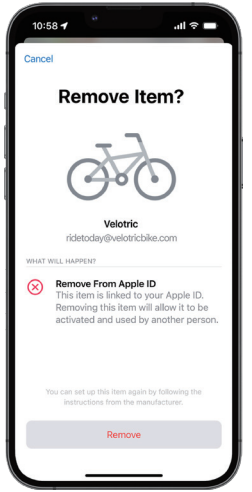
If you no longer own the ebike, remove it from your Find My network by following these steps:

1. Select the ebike from the Items list.
2. Scroll to the bottom and tap **Remove Item**.





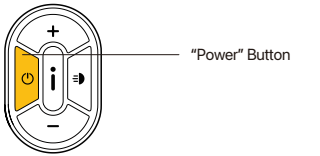
3. On the Remove Item screen, tap **Remove**. The ebike will be removed from your **Items**.



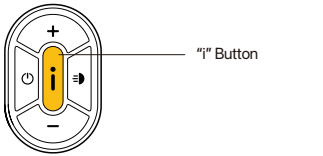
How to Restore Factory Settings

Restoring factory settings allows you to unpair the ebike if it is offline when you remove the ebike from Find My app.

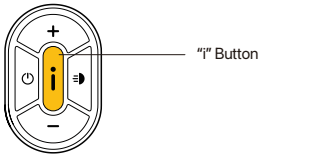
1. Press and hold the “Power” button on the Remote for 3 seconds to power the ebike on.



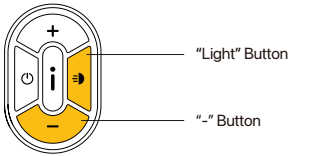
2. Press and hold the “i” button on the Remote to enter the general setting menu.



3. Press the “i” button on the Remote 5 times to enter the ”AF 0“.



4. Press the “Light” and "-" button together for 10 seconds to enter the “AF 3”. You will hear a sound that signals the ebike has been restored to factory settings successfully.



The Apple® Find My network provides an easy, secure way to locate compatible personal items using the Find My app on your iPhone®, iPad®, Mac®, iPod touch®, or the Find Items app on Apple Watch®.

To use the Apple Find My app to locate this item, the latest version of iOS, iPadOS®, or macOS® is recommended. The Find Items app on Apple Watch requires the latest version of watchOS®.

Use of the Works with Apple badge means that a product has been designed to work specifically with the technology identified in the badge and has been certified by the product manufacturer to meet Apple Find My network product specifications and requirements. Apple is not responsible for the operation of this device or use of this product or its compliance with safety and regulatory standards.

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